

GENERAL INFORMATION

British Telecom

“The BT Guide for disabled people.” “Help with telephones fact sheet.” “A practical guide for disabled people.” “Priority repair scheme.” “Help with costs of equipment for disabled people.” “Light user scheme.” “Specially adapted telephones.”

Telephone: 0800 800 150

Scottish Hydro Electric

“Care Connection” is a booklet for pensioners or those with restricted mobility, sight, hearing or any other “special need.” It also contains information on special offers and new services.

Telephone: 0800 300 000

Textphone: 0800 454 176

North of Scotland Water Authority

For customer enquiries (including Emergencies):

Telephone: 0345 437 437

British Gas

Gas Leaks	Telephone: 0800 111 999
Maintenance	Telephone: 0845 609 4000
Gas Care Register and disabled.	Telephone: 0645 555 404 – for elderly

Appliance adaptors, specialist advice, talking bills, text-phones, password scheme.