

FAIRE

Community Alarm Service

Faire, the Community Alarm Service is a 24-hour-a-day service operated by the Social Work Dept. of CnES providing:

- Reassurance for people living on their own
- Immediate response in an emergency
- Reassurance and support for carers.

The Community Careline Service provides an automatic link from the user's home to the Control Centre in Stornoway, which is staffed by a team of experienced operators who will communicate with you either in Gaelic or English. The small modern home unit uses the domestic telephone line and is activated by a small pendant which can be worn around the neck or clipped to clothing. The Faire Service can include smoke/heat protection or more technical protection in specialised cases. You can apply if you:

- Live alone, are regularly on your own, or live in an isolated location.
- Live with a person who could not cope in an emergency
- Are in danger or at risk due to disability, restricted mobility or illness, and you need to call assistance in an emergency.

While referrals are received from across the whole range of caring professions, self or family referrals are also welcome and installing can normally take place within a few days – sooner in the event of an emergency.

The modest charge of £1.20 per week can be paid quarterly, at 6 – 12 month intervals or by direct debit, and responsibility for payment can be accepted – if so desired – by a friend or relative.

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